Which browsers and Windows versions work with MMS?

Microsoft has announced the end of its support for Internet Explorer on June 15,2022. MMS is prepared for this future and we hope that this document will explain everything you need to know about MMS, browsers, and printing.

MMS is currently designed and tested to work on all modern browsers. These include:

- Internet Explorer version 11
- Google Chrome
- Mozilla Firefox
- Microsoft Edge

Microsoft has already made the new Edge browser the default on Windows 10.

MMS may even work on other browsers, but has not been tested (Opera, for example).

The reason that Internet Explorer has been the preferred browser for MMS is because it is possible to set up Adobe Reader as the default PDF viewer. What does that mean? PDF stands for Portable Document Format and is a type of file that is not proprietary to any company. Unlike Microsoft Word, for example.

MMS requires a PDF viewer because all of our reports are produced as PDF files. Once MMS has produced a PDF file, it is downloaded to the local computer where it can be viewed and/or printed. That is the responsibility of the local computer user. MMS does not and CANNOT control what is done with a PDF file once it is created.

Each browser other than Internet Explorer has an internal PDF viewer. Edge and Chrome can ONLY use their internal PDF viewers. Because of the non-standard size of a Dues Receipt, some printers need options like scaling to be able to print on the cards. Adobe Reader had such options. Edge, Chrome, and Firefox now have these options in their default PDF viewers as well.

So, what is a Secretary to do? Our recommendations have changed:

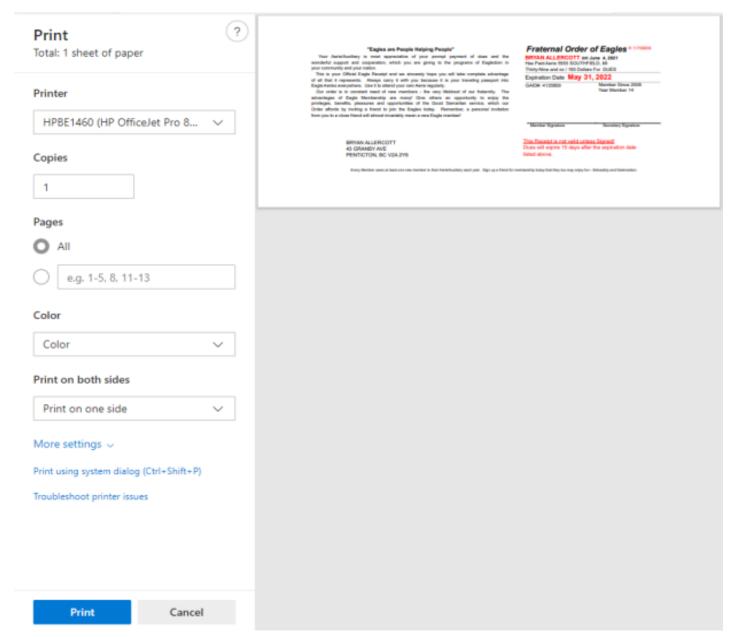
- 1. If you are using Internet Explorer 11 today and printing Dues Receipts successfully, you can continue to use that combination. Internet Explorer will be supported through June 15, 2022. Though, for security considerations, you should switch to another browser.
- 2. You can use Edge, Chrome, or Firefox with their built-in PDF viewers and print dues cards with their new options. (See below.)
- 3. If you prefer to view and print with Adobe Reader, Firefox can use Adobe Reader as it's default PDF viewer. To make Firefox open PDF files in Adobe Reader, you click on the menu icon
 - and choose Options. Scroll down to the Applications section. Find Portable Document Format (PDF) on the left side of the table and change the right side to be Adobe Reader. If you do not see Adobe Reader, you need to install it in Windows first.

You are in control of your computer. You can open any web site in any browser you choose. You just have to start the browser first, then type "mms.foe.com" into the address bar (or use a Favorite/Bookmark).

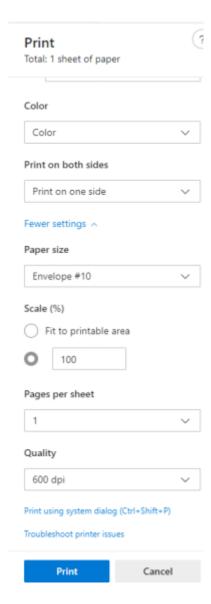
Printing Dues Receipts with Edge, Chrome, or Firefox

Be sure that your browser is up-to-date. Some of the following instruction only work on the newest versions.

Once your dues receipt is displayed on the screen, press the printer icon (or choose Print from the menu or press ctrl-P on the keyboard). You will get the following: (This screen is from Edge, but Chrome and Firefox are very similar.)



Make sure you have chosen the correct printer in the Printer drop down then click on More settings and change the Paper size option to Envelope #10. Make sure the Scale (%) is set to 100. Your screen will look something like this:



Now press the print button with dues card stock in your printer. You may have to orient the cards to get it printing from the right end and the right side, but once you have it working you should be set.

Windows

Microsoft ended support for Windows XP on April 8, 2014. Because it has not been supported since then, it is very unsafe to use. We recommend anyone still using Windows XP should buy a new computer.

On June 1, 2018 MMS stopped supporting Windows XP. If you go to http://mms.foe.com on a Windows XP machine, you will be greeted with a screen denying you access. MMS will only support Windows 7, 8, 8.1 and 10. This has to be done to protect our data from malware that can infect Windows XP computers. Again, the only solution is a new computer, you cannot upgrade Windows XP.

We plan to fully support Windows 11 when it becomes available.